



## GET SUPPORT

We provide **direct client services** to LGBTQ & HIV-affected survivors of all forms of violence, including hate violence, intimate partner violence, sexual violence, pick-up violence, and institutional violence in all five boroughs of New York City. These services include:

### Hotline

We operate a free, bilingual (English/Spanish), 24-hour, 365-day-a-year crisis intervention hotline (**212-714-1141**) that is staffed by trained volunteers and our professional counselor/advocates to offer support to LGBTQ & HIV-affected victims and survivors of any type of violence. We receive nearly 3,000 calls a year—an average of one call every three hours. Callers receive immediate crisis counseling and on-going short or long-term counseling and other supportive services, including police, court and social services advocacy and accompaniment.

### Counseling

We provide short-term, professional counseling for survivors of all forms of violence, which promotes empowerment and healing from trauma.

If you're interested in counseling, please call our hotline at **212-714-1141** or use [this form](#), and someone will get back to you within 24-48 hours.

### Advocacy and Accompaniment

We recognize that LGBTQ & HIV-affected people face bias, discrimination, and sometimes violence when they try to access support and resources from mainstream service providers, law enforcement, health care systems, and the courts. We offer support and advocacy with these systems to help overcome bias, discrimination and other obstacles, and to ensure survivors' access to safety and support.

### Support Groups

We work with clients through distinct support groups for survivors of Hate Violence, Sexual Violence and Intimate Partner Violence. All groups feature a supportive and focused curriculum to move people from trauma to healing. We also offer creative arts expression groups for LGBTQ & HIV-affected survivors who have experienced any form of violence.

### Legal Services

We operate a free and confidential [Legal Program](#) for LGBTQ survivors of intimate partner violence, a collaborative service between AVP, the New York Legal Assistance Group, Sanctuary for Families, and the Urban Justice Center. All of our services are free and confidential.

<https://avp.org/get-help/get-support/>